opentext[™]

Solution overview

OpenText Axcelerate Collection Services, powered by OpenText EnCase

An expert team with industry gold standard forensic technology to collect evidence defensibly





Widespread coverage across the United States and EMEA



Expert teams deployable within 24 hours



Award-winning, stateof-the-art collection technology



Flexible onsite and remote collection from a wide range of data sources



Dependable chainof-custody for every project with complete accountability Organizations need to standardize and simplify the collection process with trusted expertise. When litigation hits, data must be identified, held and collected quickly and reliably, which is easier said than done with a diverse corporate ecosystem of devices, file formats and office cultures.

Now, organizations can streamline collections with managed collection services directly from the leading technology developers behind OpenText™ Axcelerate™ and OpenText™ EnCase™.

OpenText Axcelerate Collection Services, powered by OpenText EnCase, can manage the entire collection process, from scoping to physically connecting devices to processing data for review and analysis in OpenText[™] Axcelerate[™] OnDemand, eliminating the worry of sourcing the right connectors or managing challenging custodians. The collections team arrives onsite with a forensic kit containing all the state-of-the-art hardware and software necessary for successful, defensible data collection.

With a proven track record of success, OpenText forensic collection professionals have deep industry expertise and can help scope out a project with confidence. How much data is there for preservation and collection? What was the process in comparable projects? What tools will yield the best results?

opentext[™]

Technology, tools and training

Forensic kits

- Laptops preloaded with the latest EnCase and Axcelerate software
- OpenText Tableau Forensic Imager (TX1) devices maintained with the latest firmware
- Accessories, adapters, cables, connectors and dongles

Capabilities

 Forensic kits can collect anything from SATA, USB, PCIe, SAS, FireWire, Ethernet, mSATA, M.2 drives, SDD, all standard hard drives, tablets, mobile phones and cloud-based storage

Certifications

- · EnCase Certified
- · Axcelerate Certified

Expert consultants perform collections in a defensible and forensically sound manner using award-winning EnCase software and hardware. The team is experienced at managing complex, fast turnaround projects, e.g., 80 devices and 40 custodians in one week, delivered successfully and with full audit trails. Part of this success is due to the design of the EnCase collection agent. EnCase agents are lightweight client applications deployed on every form of endpoint across the enterprise. They can be pushed out remotely to run quietly in the background with minimal resource drain to complete collections, even on endpoints with sporadic network connections, such as laptops.

Axcelerate Mobile Server is available for organizations that need assurance that the collections process complies with heightened regulations around cross-border data transfer and data privacy. It enables local secure processing in an "air-gapped" solution (no internet connectivity) to provide a comprehensive eDiscovery solution from collection and processing to culling, review, analysis and production, without data ever leaving the client site or jurisdiction.

Total accountability for the collection process

As the makers of Axcelerate and EnCase, OpenText knows that evidence integrity is critical. Our disciplined internal processes are honed through decades of work with clients to defensibly track, store and archive electronically stored evidence. From the time data is captured until it is produced, it is consistently tracked and audited with clear ownership and accountability.

All collected and stored evidence is verified and validated. OpenText can generate bit-for-bit forensic images of a drive or conduct targeted collections, creating a logical forensic image according to project needs. Axcelerate Collection Services uses the latest hashing algorithms, assuring the integrity and admissibility of the electronically stored evidence collected.

The end-product is delivered as a forensic evidence file, ready for processing, review and analysis. Axcelerate Collection Services can help organizations take the next steps after project completion, managing ingestion into Axcelerate and hand-off to the OpenText Professional Services team. Keeping a project within the OpenText service platform ensures a seamless experience throughout collection, hosting, review and production.

Find out how OpenText's expertise makes a difference on your next project. Contact your OpenText™ Discovery Account Executive to learn more about Axcelerate Collection Services, powered by EnCase.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.