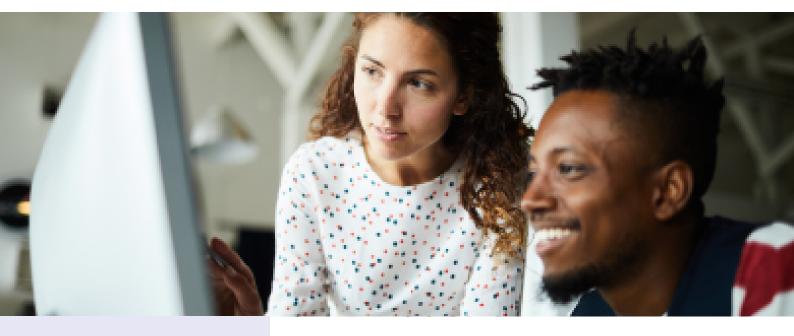**opentext™**

OpenText Documentum xCP

Provides a case management framework for developers to rapidly design and deploy information-centric business processes that automate repetitive tasks

Develop case management applications at a **lower cost**

Work smarter and faster

Gain intelligence with analytics

Streamline key business processes

Organizations collect, create and distribute more information than ever and face increasingly complex regulatory requirements. Manual processes are slow, error-prone and resource intensive, and it is difficult to design flexible processes that can adjust and change with the business.

OpenText™ Documentum™ xCP is a case management framework that allows developers and IT architects to rapidly design and deploy case management solutions, bringing new efficiency and agility to complex information-centric processes, from loan applications to benefit approvals, across a range of industries. For business users, Documentum xCP case management applications improve productivity by automating these repetitive business processes. It empowers users to work smarter and faster with a new, modern user interface that is compatible with any PC or tablet.

Develop applications at a substantially lower cost

With OpenText Documentum xCP, organizations can create dynamic, case management applications that control the entire lifecycle of information. Designers, developers and IT architects can use the case management framework to quickly design and deploy solutions that bring new efficiency and agility to complex processes across a range of industries.

Leveraging the latest advanced capabilities of the OpenText™ Documentum™ platform, Documentum xCP is a flexible case management framework for automating complex, information-intensive processes. The framework provides document and data capture, enterprise content management, business process management, analytics and records management.

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OpenText Documentum enables Springer Nature to efficiently manage workflows, contracts, approvals and deliveries in a single platform.

→ Read the Success story

County of Los Angeles, Department of Human Resources, creates a digital ecosystem with help from OpenText.

→ Watch the video

Work smarter and faster

Make effective decisions and realize better business outcomes. Now, business users can streamline processes that draw information from multiple systems and sources, including big data. Documentum xCP case management automates decision-oriented and exception-based processes and puts all relevant information in context. It is flexible enough to support the human insight and expertise needed for effective case management. The solution also provides everything users need to work more efficiently, including a modern, intuitive user experience that puts key information at their fingertips. Documentum xCP case management helps organizations improve productivity, provide exceptional customer service and adapt quickly to changing processes and priorities.

Gain intelligence with analytics

Documentum xCP includes basic reporting capabilities that developers can use to embed visual charts and dashboards anywhere within the solution, or search to detect patterns in information. For enhanced analytics integration with OpenText™ Magellan™ BI & Reporting yields additional insights. BI & Reporting users can embed and display reports in any part of Documentum xCP, create live dashboard views based on user roles and embed live charts and graphs that update in realtime.

Streamline key business processes

Documentum xCP case management supports and streamlines a wide range of business processes within Financial Services, insurance, healthcare, high tech, Energy and Public Sector agencies. It also brings new efficiency and accuracy to core processes, including invoice automation, contract management and Accounts Payable. The solution simplifies and speeds processes, improves customer service and boosts productivity. It also helps ensure regulatory compliance by providing a complete record of all content and communications, as well as full visibility into customer activity.

OpenText Documentum xCP case management framework enables designers and developers to quickly create and deploy superior, customized, cloud-ready applications

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OpenText Documentum xCP features	
Rapid application development platform	The pre-built xCP Process Manager application allows developers to map a variety of use cases to cut development times and costs
Composition platform	Provides reusable components, model-based configuration, a configurable user interface and dashboard tools to enable developers and IT architects to compose and maintain applications using graphical tools
Modern user interface	Offers compatibility with the most common browsers and platforms
Reporting and dashboard tool integrations	Integrates with OpenText Magellan BI & Reporting to provide live reporting and dashboard tools

OpenText™ **Managed Services**™ OpenText experts can deploy and manage an organization's Documentum xCP solution in the OpenText Cloud. This accelerates deployment and provides complete support for maintenance and upgrades, reducing downtime. With no infrastructure or IT staff to manage, organizations can lower total cost of ownership by up to 50 percent. Documentum xCP can also be deployed in other public clouds, such as AWS, Google® Cloud and Microsoft® Azure®. No matter which deployment option users choose, Documentum xCP's flexible cloud-based approach increases productivity and lowers costs.

OpenText™ **Consulting Services**™ A highly skilled consulting team, with firsthand experience deploying and configuring Documentum xCP for a large number of customers, is on hand to help any organization with its deployment.

OpenText™ **Learning Services**™ Dedicated courses are designed for users to learn the ins and outs of Documentum xCP.

The solution includes OpenText™ Documentum™ xCP Designer, which enables developers to quickly create and deploy customized, cloud-ready solutions. It brings together information modelling, process design, user experience definition, dynamic report creation, comprehensive data services and more in a single, easy-to-use environment.

Documentum xCP case management applications allow users to adjust and respond to new business needs and scale seamlessly to accommodate more users without additional expense. Organizations can be confident that it will continue to improve the quality of key decisions and outcomes, delivering significant value and cost savings.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: **opentext.com**.

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