



SOLUTION OVERVIEW

VIM Flipper Portal


Extend OpenText Vendor Invoice Management (VIM) for SAP® Solutions with additional vendor self-service capabilities associated with Invoice Processing. An OpenText Professional Services package extending the OpenText VIM product



 **Fewer exceptions** will improve automation

 **Better communication** to improve vendor relationships

 **Save mailroom costs** through another digital channel

 **Go live faster**
Extend VIM functionality rapidly

A key value proposition of a digital invoice processing solution such as OpenText VIM for SAP® Solutions is cost savings achieved through high levels of automation and near-touchless execution of invoice processing. While VIM can process a variety of input channels including paper, a physical invoice must be digitized, recognition is needed to establish key data, and data validation against purchase order details means some level of exception processing can be expected. A reduction of these exceptions will yield further cost savings to the Accounts Payable team.

A self-service portal for vendors is a valuable, fully digital input channel for capturing invoices and streamlining communications with vendors. Invoices can be captured digitally, SAP master data is leveraged to speed data validation, and communications with the vendor about clarifications/issues is secure and auditable. Additionally, the process is streamlined for vendors making interactions easier and more accurate for all parties in the process.

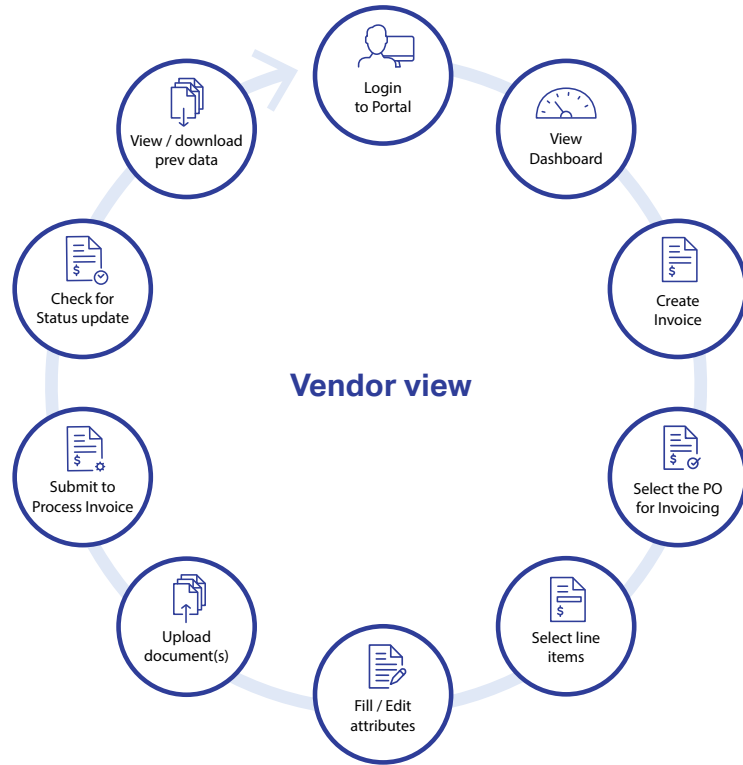
Fewer exceptions will improve automation

The VIM Flipper Portal is a great enabler of further digitization for invoice processing. Highly scalable to address large vendor communities and high transaction volumes, the portal integrates tightly with OpenText VIM. The portal promotes quality invoice data submission digitally—"flipping" SAP Purchase Order (PO) data into invoice data—thus reducing transaction errors requiring intervention by AP processors. This improved automation drives down invoice processing costs and processing times.

Platform support

- OpenText VIM for SAP v7.0 or newer running on SAP ECC or SAP HANA
- Portal platform OS: Windows Server, Red Hat Linux
- Portal db: any standard RDBMS
- Web / App Server: Tomcat 8+
- Java: JRE 8+
- Browser: Chrome, Firefox, Edge, IE, Safari

The following diagram illustrates the transaction lifecycle—including communications to address questions or issues—vendors can engage in through the portal.



Better communication to improve vendor relationships

Maintain improved relations with vendors while simultaneously reducing AP processing costs associated with ad-hoc communications with vendors. This is accomplished by easy to access status on invoices. Communications can be completely avoided in many situations where the vendor is simply checking on status. Where communication is needed, tightly integrated communications bind message threads to the invoicing process to put the communications in context for simplified review and actioning. Communications are secure and feature both text and additional documentation that can be attached to support clarification or dispute resolution.

Save mailroom costs through another digital channel

Paper invoices are high-touch documents requiring intervention in the mail room including preparation (extraction from the envelope, etc.), imaging, and OCR at a minimum. These activities bring no value to an organization and the associated costs can be avoided by attracting vendors to submit through digital channels. Vendors will see value through this channel via speed of submission, real-time status monitoring, and secure, user-friendly communication functionality.

Go live faster Extend VIM functionality rapidly

OpenText Professional Services has extensive field experience developing and supporting solution extensions for OpenText and SAP® product functionality. The VIM Flipper Portal package from OpenText Professional Services provides extended functionality and avoids risks of maintaining custom or third-party extensions. Implementation and deployment of the portal can be expertly serviced by OpenText Professional Services and all work can be performed by remotely deployed staff.

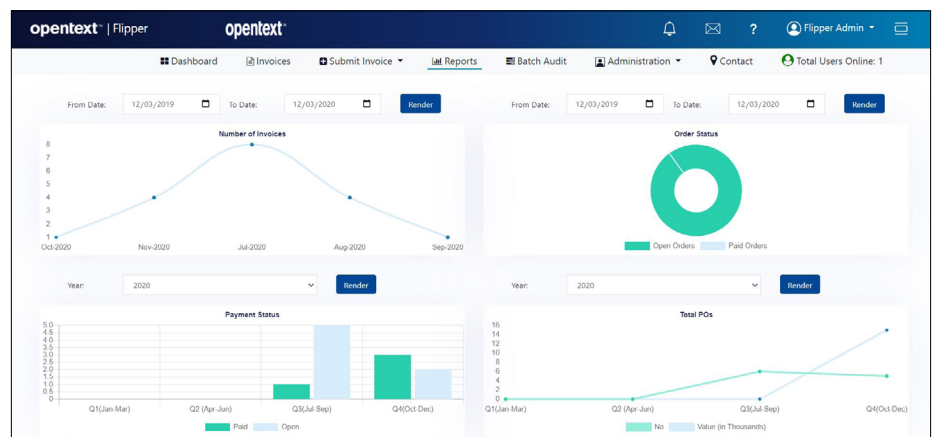
Buy with confidence from the product vendor of VIM for SAP

Benefit from OpenText’s experience in extending SAP solutions, accountability, expertise and innovative problem-solving. As the product vendor, OpenText delivers as one team. Professional Services has unparalleled access to their Customer Support and Product Engineering teams who share mutual accountability for customer success and satisfaction relating to products, product extensions, and services. OpenText Professional Services is a global organization with over 3,000 staff and an Ecosystem Solutions Practice of over 130 consultants with domain expertise and relationships with technology partners including SAP and Salesforce. The organization brings nearly three decades of experience extending and supporting SAP solutions when developing packaged solutions such as VIM Flipper Portal.

Related services

- Implementation consulting services
- User Adoption and Change Management advisory services
- Training (instructor led via remote or in-person, or self-paced)
- Learning on Demand (self-paced) training
- Managed Services: fully managed or assistive services

Service Offer Components	Description
OpenText VIM Flipper Portal software	Installable package including SAP transport
Solution documentation	Data sheet, administrator guide, user guide
Solution support	Optimize Assist Solution Support program (annual, renewable)



VIM Flipper Portal – Dashboard view for vendors

OT Blogs about digitizing finance and maximizing VIM

Go live faster and extend functionality with packages

Maximizing solution adoption

Operate to delight with Managed Services

opentext™ | Professional Services



To talk to an OpenText Professional Services expert about this solution or other service offerings, please contact ProfServices@opentext.com or visit www.opentext.com/services.

About OpenText

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