

SERVICE OVERVIEW

VIM for Invoice Processing FasTrak

Fast track the automation of accounts payable invoice processing by rapidly deploying OpenText Vendor Invoice Management (VIM)



Go live faster

Reduced time-to-value



Pre-configured

Standardized, leading practice design, rapid deployment



Hands-on

Early hands-on access, supporting design review



20+ years

Extensive AP business process & solution knowledge

OpenText Vendor Invoice Management (VIM) for SAP Solutions helps you to optimize and streamline your accounts payable operation. This is accomplished by automating routine invoice processing and using machine-verifiable matching of orders and invoices. The solution also automates the routing of invoice exceptions within your organization to further streamline invoice issue resolution. The VIM FasTrak package leverages OpenText's leading practices approach to quickly implement a pre-defined solution. The FasTrak lays the foundation to successfully roll out the VIM accounts payable solution, helping transform the user experience for employees and managers, all while simplifying user adoption.

This FasTrak service package is a 3-4 month OpenText Professional Services project delivering a rapid and lowest-cost way to automate a company's invoice process using the newest OCR technology with machine learning capabilities. Based on 20 years' experience in invoice processing, OpenText Professional Services established a pre-defined package reflecting leading practices and country-specific AP rules for efficient invoice processing. The package is field-proven to deliver a great user experience with a dedicated FIORI application for handling of various exceptions.

"Our experience of working with OpenText Professional Services was really, really good. Their approach was one of thinking outside of the box, not just doing the bare minimum. They looked beyond our existing processes and brought their knowledge of industry best practices to make our processes more efficient. There were no borders, no us and them, just one team."

Marcus Johannes
Process Manager Accounts Payable,
Innogy SE

[📄 Read the Success story](#)

Go live faster

Going live faster reduces the time-to-value from your solution investment and yields opportunities to learn from initial use of the solution. These lessons learned typically surface more nuanced requirements and opportunities to further optimize invoice processing. Accelerating the initial deployment also mitigates risks associated with longer and more costly projects.

The project methodology combines a typical waterfall approach with agile elements providing the flexibility to adopt the pre-defined processes for special business needs by optional customization.

Pre-configured solution

Leveraging more than 20 years experience in SAP invoice processing, OpenText Professional Service have established a pre-configured package for Vendor Invoice Management. This standardized, leading practice design ensures a rapid deployment of application configurations for invoice processing in your SAP System.

Hands-on access

Due to the rapid deployment, customers will gather very early experience by using VIM with their invoices in their system with their data. This approach has proven invaluable to organizations in a number of ways, including supporting design review early in the project as well as accelerating acceptance test preparations.

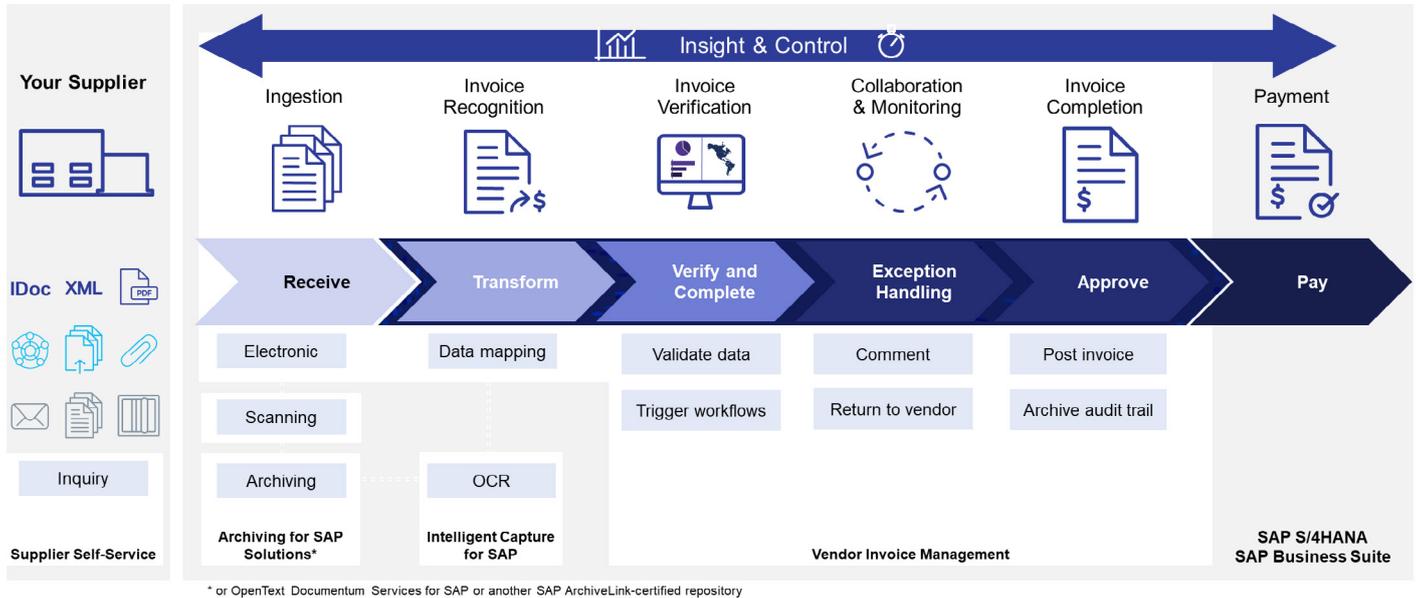
20+ years, AP business process & solution knowledge

Knowledge transfer to the customer's project team is included to enable smooth solution transition to the customer and further utilization of SAP Invoice Management within the organization. Additional comprehensive product training and certification is available from OpenText as project add-ons.

OpenText Professional Services has the world's largest pool of EIM experts, deployed globally, and product certified on OpenText products and solutions. This brings flexibility to the resourcing process offering customers a mix of in-region and off-shore expertise. OpenText teams are aligned to your preferred engagement model which can include up to 100% remote delivery. The Professional Services organization has over 3,000 people and the Ecosystem center of excellence has over 130 consultants globally with domain expertise and relationships with technology partners including SAP and Salesforce.

As the product vendor, OpenText delivers as one team. Professional Services has unparalleled access to our Customer Support and Product Engineering teams who have mutual accountability to customer success and satisfaction. Customers benefit from this one-team accountability and innovative problem-solving commitment.

How we optimize accounts payable



* or OpenText Documentum Services for SAP or another SAP ArchiveLink-certified repository

OpenText offers a comprehensive portfolio of training and learning services to support the effective use of OpenText software. These include **Learning On Demand self-paced learning** and **Instructor-led Training (ILT) courses as well as certification exams.**

Specific to Vendor Invoice Management, we recommend the following courses and certification:

- Training: **1-2101 Using Vendor Invoice Management (VIM) for SAP Solutions - v16.3**
- Training: **3-2102 Vendor Invoice Management (VIM) for SAP Solutions Administration v16.3**
- Training: **3-2105 Vendor Invoice Management (VIM) for SAP Solutions v16.3 (bootcamp)**
- Certification: **Vendor Invoice Management Consultant Certification Exam v16.3**

OpenText offers a number of **managed services** for our customers to expertly manage their solution on-premises, in hybrid, or full cloud models.

Package

Flexibility

OpenText's "package plus" approach offers the best foundation services for solution implementation along with flexibility to tailor services precisely to the needs of the project and broader business initiatives.

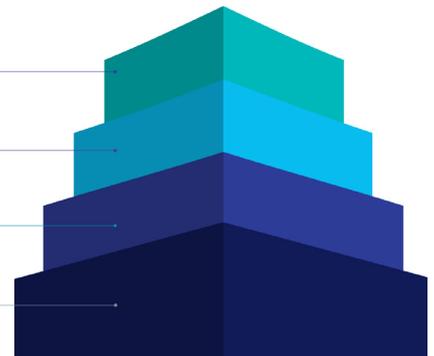
Additional scope

- + **Optimize assist program**
Program management and technical assistance for your IT and business power-users to manage the solution
- + **Adoption and learning services**
Expert advisory on adoption strategy, communications, job aids, coaching, support, etc. for successful go-live and business usage. Training development & execution support, training for administrators & power users, etc.
- + **Additional technical consulting**
Additional consulting help for design or UAT, etc. or customer-specific business rule extensions, additional country-specific rules, integration work, migration, etc.

FasTrak consulting services package

Goal: productive business solution outcome. Contained scope, rapid standardized deployment (via pre-configuration: one country-specific set of rules, imaging/OCR and email in-bound), basic enabling & go-live support.

- OpenText Vendor Invoice Management implemented in three SAP Environments
- OpenText Intelligent Capture implemented on two environments
- OpenText Enterprise Scan implemented on one professional scanning station
- Two invoice channels: PO-based and non PO-based invoices
- Three predefined invoice types for one country: PO-based, non PO-based and down-payment
- FIORI Apps for several purposes including mobile approvals
- Hands-on session with fit gap analysis
- User acceptance testing support
- Project documentation and knowledge transfer
- Go-live support
- Project management of OpenText deliverables



[↗ Linde success story](#)

[↗ Innogy success story](#)

[↗ Sysmex success story](#)

[↗ Celestica success story](#)

[↗ DIC success story](#)

To talk to a Vendor Invoice Management expert, please contact
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About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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